



**Tongass**  
Federal Credit Union

Not-for-profit

Owned by our Members  
since 1963

Getting  
together &  
Branching  
out!

2000 Tongass Avenue  
Ketchikan AK 99901

Contact Center  
(907) 225-9063

Monday-Friday 8:30am - 5:30pm

Saturday 8:30am - 2:30pm

## ANNUAL MEMBERSHIP MEETING SUCCESS!

We had 79 members and 16 guests attend the meeting for a total of 95 in attendance. The Local Grounds, a new Ketchikan Business and TFCU business member, catered the event. They served three different types of quesadillas, house-made lemonade, and coffee creamers. At the event attendees received various door prizes and gifts.

During the annual meeting current board members with expiring terms, Justin Breese, Mike Cruise, and Jennifer Etten, were all re-elected to serve additional three year teams. The 2020 TFCU Board of Directors includes Justin Breese, Chair; Mark Tollfeldt, Vice-Chair; Mike Cruise, secretary; Scott Edwards, Treasurer; Jennifer Etten, Rob Stewart, and Nathan Fawcett.

Kim Singstad, a long-time Supervisory Committee volunteer stepped down as her seat was up for re-election, as did Felix Wong, who filled a one year term. The Board of Directors appointed Teri Feibel from Thorne Bay, to serve a two year term seat on the Supervisory Committee. TFCU has one seat open on the Supervisory Committee. If you are interested in serving on the committee or learning more about becoming a TFCU volunteer please reach out to Helen Mickel, President/CEO at [hmickel@tongassfcu.com](mailto:hmickel@tongassfcu.com).



## E-SIGN & DIGITAL SIGNATURE LAUNCH

Have you ever thought “I wish I could just sign this document from the comfort of my home!” or, “I wish I could make this request while I am traveling.” Well Members, you will soon be able to do that!

Beginning in the second quarter of 2020 TFCU will have the ability to send you documents to be signed and returned electronically! We are excited about this new process because, as you know, living in rural Alaska can present travel challenges. With this technology TFCU will have the ability to securely email you a document, you can legally sign the document, and securely email it back to the credit union. Meaning you won't have to be physically present or get a notary to sign a document.

The credit union will be able to serve you wherever you are and quickly! Please stay tuned over the second quarter as we roll out new documents with this technology.

QUICK  
LINKS

EMAIL | [info@tongassfcu.com](mailto:info@tongassfcu.com)

MEMBER SERVICE | (800) 960-8328

LOAN DEPARTMENT | (907) 228-6759

LOST/STOLEN DEBIT/ATM | (907) 228-6762

## 2019 BOARD OF DIRECTORS (ELECTED)

Justin Breese, Chair  
Mark Tollfeldt, Vice Chair  
Scott Edwards, Treasurer  
Mike Cruise, Secretary  
Rob Steward, Jennifer Etten,  
Nathan Fawcett

## SUPERVISORY COMMITTEE (APPOINTED)

Georgianna Zimmerle, Chair;  
Jeannette Rosier; Aaron Ostby;  
and Teri Fiebel

## LEADERSHIP TEAM

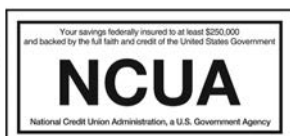
Helen Mickel, President/CEO  
Rachel Guyselman, VP Operations  
PJ Radcliff, Finance  
Shellee Atwood, Loans  
Jason Button, Business Loans

## NEW WEBSITE

TFCU is launching a new website  
in July 2020!

## CLOSURES THIS QUARTER

Monday, May 25<sup>th</sup>  
Memorial Day



## HOONAH HERE WE COME!

We are excited to announce that our next Community Microsite location will be in Hoonah! Our expected open date is April 7. We cannot wait to serve this budding, fast-paced community who has welcomed us with open arms. Watch Facebook for details!

## FINANCIAL LITERACY OUTREACH

TFCU has been busy increasing financial literacy in our communities! During the first three months of 2020, TFCU has:

**3**  
Financial Reality Fairs  
COMPLETED

**7**  
Financial Courses  
COMPLETED

**233**  
Students and Adults  
REACHED

**68**  
Employee Hours  
DONATED



## NOTICE OF CHANGE IN TERMS

Effective March 4, 2020, Tongass Federal Credit Union revised its Funds Availability Policy to expedite the availability of funds subject to certain deposit check holds. For the following hold policies, the amounts have been increased as shown below.

**Reservation of Right to Hold.** The first \$200 of your deposit will be available on the first business day – increased to \$225.

**Longer Delays May Apply.** We may delay your ability to withdraw funds deposited by check into your account for an additional number of days if -You deposit checks totaling more than \$5,000 on any one (1) day –increased to \$5,525

### Special Rules for New Accounts.

- Funds from deposits of cash, wire transfers, and the first \$5,000 of a day's total deposits of cashier's, certified, teller's, traveler's, and federal, state, and local government checks, will be available on the first business day after the day of your deposit - increased to \$5,525
- Any excess funds over \$5,000 will be available on the ninth business day - increased to \$5,525

**Deposits at ATMs.** The first \$200 of your deposit will be available on the second business day – increased to \$225.

### - MISSION -

Our mission is to provide innovative and valuable financial services and education, to enhance the lives of our member-owners, and serve the diverse and changing needs of our coastal communities.

### - VISION -

We promote thriving communities by financially empowering our member-owners.

[www.TongassFCU.com](http://www.TongassFCU.com)