



Tongass
Federal Credit Union

Not-for-profit

Owned by our Members
since 1963

Looking Back As We Move Forward

2000 Tongass Avenue
Ketchikan AK 99901

Ketchikan: (907) 225-9063

Metlakatla: (907) 228-8655

Thorne Bay: (907) 204-0145

Klawock: (907) 755-2800

Wrangell: (907) 874-2500

Hydaburg: (907) 285-3850

Take: (907) 204-1566

TFCU was founded in 1963 by school teachers and public workers. Since our humble beginnings in the superintendent’s office in Ketchikan we have expanded to four branches and three microsites!

After Wells Fargo abruptly left Metlakatla in early 2005, Metlakatla Indian Community contacted the credit union about opening a branch there. By October of 2005 TFCU opened our second branch in the old Wells Fargo building and then in 2012 we built our current branch in Metlakatla.

Later in 2006, the Thorne Bay Business Association contacted us and requested services. Did you know that they provided volunteers to run the credit union in the local sporting goods store? In 2008 Klawock also contacted us to ask for a financial institution in their community. The local A/C market provided the credit union space until we found our own space in the Klawock-Heenya mall, where we are now located.

The credit union continued to grow with four branch locations, but we wanted to extend our services further to help more people reach their financial goals. So, in 2016 we opened a branch in Wrangell! We’ve seen success in Wrangell and we’re happy.

In 2018, we began to wonder “how can we help folks who live in very small rural communities of 500 to 1,000?” What we ultimately created was the community microsite concept.

A community microsite is a partnership between TFCU and the community that it serves. A local organization will provide the credit union a small space to operate in, at no cost, and the credit union will provide financial services. Our first community microsite was opened in Hydaburg on September 9, 2019.

TFCU has plans to continue our expansion to assist those in need of affordable, honest, and convenient financial services. We are here to help members meet their financial goals in an affordable and sustainable manner. We are excited for the future of TFCU and we are proud of our history!



**Why choose my credit union?
Because, my credit union chooses YOU!**

ANNUAL MEETING

Don’t miss our upcoming annual meeting! Join us for food, fun, and prizes at the Ted Ferry Center on February 22, 2019. Doors open at 11:00 am, snacks and drinks served at 11:30 am, followed by a short business meeting at noon.



QUICK LINKS

EMAIL | info@tongassfcu.com

MEMBER SERVICE | (800) 960-8328

LOAN DEPARTMENT | (907) 228-6759

LOST/STOLEN DEBIT/ATM | (907) 228-6762

2019 BOARD OF DIRECTORS (ELECTED)

Justin Breese, Chair
Mark Tollfeldt, Vice Chair
Scott Edwards, Treasurer
Mike Cruise, Secretary
Rob Steward, Jennifer Etten,
Nathan Fawcett

SUPERVISORY COMMITTEE (APPOINTED)

Georgianna Zimmerle, Chair;
Kim Singstad; Jeannette Rosier;
Felix Wong; and Aaron Ostby

LEADERSHIP TEAM

Helen Mickel, President/CEO
Rachel Guyselman, VP Operations
PJ Radcliff, Finance
Shellee Atwood, Loans
Jason Button, Business Loans

KAKE MICROSITE GRAND OPENING

TFCU is proud to announce that our Kake Community Microsite is now open! TFCU celebrated our grand opening in Kake in the Kake Tribal Association building on December 20, 2019. We served locally made fry bread with homemade raspberry jam and syrup and offered prizes and giveaways on our first day of business. Our local microsite is in suite #103. We had a great turn-out and even welcomed elders who were brought by the senior van to enjoy the event. President/CEO Helen Mickel, Regional Manager Grant EchoHawk and Executive Assistant Heather McLeod were all there to participate and meet new members. Jacqueline Bennum is our Kake Microsite Administrator and has been a terrific addition to the Tongass Federal Credit Union team! The Kake Microsite was open full time for the first week. Regular hours will be Monday and Wednesday 10:00 am to 2:00 pm and Fridays 12:00 pm to 4:00pm.



HAPPY NEW YEAR!

We want to wish all our members, neighbors, and friends a very happy New Year! At TFCU we have been planning and working on product improvements, delivery improvements, and service improvements! Coming in 2020, be watching for checking with benefits, e-sign options for documents, and improved digital and virtual services through our app options and contact center. We genuinely appreciate you, our members. Thank you for being a member of Tongass Federal Credit Union!



SERVICE TIP

If you haven't already checked it out, TFCU recently turned on "Quick Transfer." Easily and immediately transfer money to family and friends who are current TFCU members.

BRANCH MANAGERS:

Ketchikan: Grant EchoHawk
Metlakatla: Denise Hudson
Klawock: Shannon Cheney
Wrangell: Kemberly Green

CLOSURES THIS QUARTER

Wednesday, January 1st
New Years Day

Monday, January 20th
Martin Luther King Jr. Day

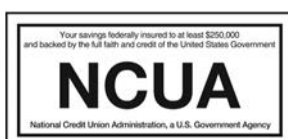
Monday, February 17th
Presidents' Day

- MISSION -

Our mission is to provide innovative and valuable financial services and education, to enhance the lives of our member-owners, and serve the diverse and changing needs of our coastal communities.

- VISION -

We promote thriving communities by financially empowering our member-owners.



www.TongassFCU.com