September 2020 | v.02 | Issue 03

Tongass
Federal Credit Union

Not-for-profit

Owned by our Members since 1963

Members Matter Most

2000 Tongass Avenue
Ketchikan AK 99901

Contact Center
(907) 225-9063
Monday-Friday 8:30am - 5:30pm
Saturday 8:30am - 2:30pm

MEMBER APPRECIATION 2020 STYLE

As summer 2020 has rolled to an end, we have watched our southeast Alaska lifestyle take a beating in so many ways. No cruise ships. Tanked tourism. Limited travel. Growing COVID-19 cases. Low fish prices, and record-breaking rainfall. There has been a lot to break the spirit of even the most seasoned Xtra Tuff-wearing, fisher, hiker, southeasterner. In spite of everything our members are still the best!

During member appreciation week, although there wasn't a shared BBQ this year, we had the opportunity to create some fun! Kids colored pages, adults posted GIFs and comments on social media, and giveaways were available at the branches and microsites. Drawings were held, and prizes were won! But the best part was hearing from you, valued member. Here are a few comments we received in the last few weeks:

"You all are truly amazing! I can't thank you enough for being there to help me out through the years." - Facebook comment

"I win everyday having TFCU, honestly. Thank you for being you, TFCU" - Facebook comment

"I love TFCU because very easy banking and friendly workers." - Facebook post, dividend winner

We truly appreciate our members. Your encouragement means a lot to every one of us at TFCU. We are here for you too. Together we support each other in beautiful, rainy, coastal Alaska where we chose to live. So, here's to whatever it is you love about Southeast, boating, fishing, hiking, hunting, crafting, reading, or cozying up on a drizzly day. As one of our TFCU board members recently posted on Facebook in response to the potential rain record, "We are in it to win it!" Turns out we did!

Stay safe. Be well. Take care.

TFCU Loan Center staff on "Flannel Friday" during Member Appreciation Week.

INTRODUCING BAZING!

TFCU has added three new checking accounts to our line-up! These accounts were designed with our members in mind! From the no frills basic Freedom checking account to our relationship Tongass Gold account, you're certain to find just want you need. Plus, the Tongass and Tongass Gold accounts come with access to the shop local BaZing discount app. Truly local deals, for true coastal Alaskans. A letter was mailed to all members with a checking account. Read about all the great details. Better yet, come into any one of our eight locations and have fun with us. We have great give-aways, themed branches, and we're happy to help you pick which account will best suit your needs.

QUICK LINKS

EMAIL | info@tongassfcu.com

MEMBER SERVICE | (800) 960-8328

LOAN DEPARTMENT | (907) 228-6759

LOST/STOLEN DEBIT/ATM | (907) 228-6762

2020 BOARD OF DIRECTORS (ELECTED)

Justin Breese, Chair
Mark Tollfeldt, Vice Chair
Scott Edwards, Treasurer
Mike Cruise, Secretary
Rob Steward, Jennifer Etten, Nathan Fawcett

SUPERVISORY COMMITTEE (APPOINTED)

Georgianna Zimmerle, Chair; Jeannette Rosier; Aaron Ostby; Teri Fiebel; and Jason Custer.

LEADERSHIP TEAM

Helen Mickel, President/CEO
Rachel Guyselman, VP Operations
PJ Radcliff, Finance
Shellee Atwood, AVP of Real Estate Lending
Gracia O'Connell AVP of Consumer Lending
Jason Button, Business Loans

NEW WEBSITE

Our beautiful new website is launched! Check it out at **TONGASSFCU.COM**

CLOSURES THIS QUARTER

Monday October 12th
Indigenous Peoples Day
(Employee training)

Wednesday November 11th
Veterans' Day

Thursday, November 26th
Thanksgiving Day

Wednesday, December 25th
Christmas Day

Friday, January 1st
New Years Day

EQUAL HOUSING LENDER

Your savings federally insured to at least $250,000 and backed by the full faith and credit of the United States Government
NCUA
National Credit Union Administration, a U.S. Government Agency

THE COMMONS AT TFCU

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Are you an entrepreneur? Have you been thinking about starting a small business? Or do you already have a small business or side hustle and you want to find a place to collaborate with other small business owners? TFCU will be opening The Commons at TFCU in October! This shared work space with its own coffee shop will be located right next door to the TFCU Loan Center at 2106 Tongass. Work in our open shared work space, rent an office for an hour to meet with a client, or sit in on our expert business workshops! We are excited about our new community space where businesses can work, collaborate, and grow! Be watching for our small business fairs too!

WELCOME LUREE LEBROCK!

Luree recently joined TFCU as our Mortgage Originator and HUD-184 loan expert. She brings 25 years of experience in mortgage lending. She is also an experienced small business owner. Luree brings additional skills to TFCU including creating and teaching workshops that promote financial independence. She has accumulated many awards and recognition for her efforts in fundraising and participation in Habitat for Humanity's projects throughout California. Luree is a philanthropist and a 20-year member of Mensa International. Being born and raised in Southeast Alaska, she has a deep love of the outdoors and you are likely to find her kayaking or hiking in her off time.

- MISSION -

Our mission is to provide innovative and valuable financial services and education, to enhance the lives of our member-owners, and serve the diverse and changing needs of our coastal communities.

- VISION -

We promote thriving communities by financially empowering our member-owners.

www.TongassFCU.com