



Tongass Federal Credit Union

Not-for-profit

Owned by our Members
since 1963

**Serving
Coastal
Alaskans
Yesterday,
Today,
and
Tomorrow.**

2000 Tongass Avenue
Ketchikan AK 99901

Contact Center
(907) 225-9063

Monday-Friday 8:30am - 5:30pm

Saturday 8:30am - 2:30pm

September 2021 | v.03 | Issue 03

WHERE WE'VE BEEN / WHERE WE'RE GOING

Hello members! As we enter strategic planning season, we are continuing on our mission-focused foundation, remembering where we started, and how we've grown along the way.

TFCU has a long history of serving the underserved starting 58 years ago when Ketchikan teachers were unable to receive loans from local banks because of their "seasonal" work. TFCU was created in 1963 because a group of underserved teachers needed access to a full range of financial services.

Our first location was a desk at the Ketchikan Gateway Borough School District where Member-Owners made deposits and withdrew funds by check; they received loans through credit committee approvals. In 1965, the credit union moved to its first independent location in downtown Ketchikan. TFCU continued growing and expanded to a second location on Ketchikan's west-end in 1988. Then in 1999, we consolidated our two locations into a brand new permanent building at our 2000 Tongass Avenue campus. Now, our permanent location also includes the 2016 Tongass Avenue Loan Center and The Commons at TFCU, just across the parking lot from our main branch.

In 2005 representatives from Metlakatla Indian Community asked us to open a branch after Wells Fargo left their community. They had been struggling without local financial services - the only ATM, run by a private individual, would run out of funds within hours of being refilled; and the payroll office ran out of cash before all employees could get the cash they needed. TFCU responded by opening in the old Wells Fargo building, and in 2012 completed construction on a permanent building in Metlakatla. Later, Thorne Bay and Klawock representatives followed suit and asked TFCU to open branches in their communities, which we did in 2006 and 2008 respectively.

In 2016 the Wrangell branch was opened, in 2019 the Hydaburg and Kake Community Microsites, and most recently in June 2020 the Hoonah Community Microsite was opened.

It's exciting to be providing mission-focused, high quality, innovative financial services in coastal Alaska! Our sincerest thanks to all our Members, from the visionaries of the early '60s all the way to the younger generations who help us continue to grow and serve. We are looking forward to continuing our mission of service to the underserved now and into the future.



WELCOME KATHERINE!

We are delighted to announce that Katherine Tatsuda has accepted the position of Financial Education Director for TFCU! Katherine has extensive experience in leadership, business development and education, and community involvement. She will be overseeing financial education for all ages as well as managing the activities at our business development and resource center, The Commons at TFCU.

QUICK LINKS

EMAIL | info@tongassfcu.com

MEMBER SERVICE | (800) 960-8328

LOAN DEPARTMENT | (907) 228-6759

LOST/STOLEN DEBIT/ATM | (907) 228-6762

2021 BOARD OF DIRECTORS (ELECTED)

Justin Breese, Chair
Mark Tollfeldt, Vice Chair
Scott Edwards, Treasurer
Mike Cruise, Secretary
Rob Steward, Jennifer Etten, Nathan Fawcett

SUPERVISORY COMMITTEE (APPOINTED)

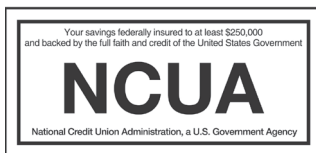
Jason Custer, Chair; Georgianna Zimmerle, Vice-Chair; Aaron Ostby, Secretary; Teri Feibel

LEADERSHIP TEAM

Helen Mickel, President/CEO
Sara Karr, VP of Operations
PJ Radcliff, Finance
Lucette O'Hagan-Lovell, VP of Commercial lending
Luree LeBrock, AVP of Mortgage Lending
Gracia O'Connell AVP of Consumer Lending
Jason Button, AVP of Business Lending

CLOSURES THIS QUARTER

Monday, October 11th
Indigenous Peoples Day
Thursday, November 11th
Veterans Day
Thursday, November 25th
Thanksgiving Day
Friday, December 24th
Christmas Eve
Saturday, December 25th
Christmas Day
Saturday, January 1st
New Years Day



THE COMMONS GALLERY

TFCU is excited to be partnering with the Ketchikan Area Arts and Humanities Council on The Commons Gallery! Each quarter we will be highlighting local artists' work inside The Commons at TFCU. The art featured is for sale and can be enjoyed while sipping on a specialty drink or delicious snack from Pilothouse Coffee! If you are in Ketchikan, stop by and check out the works from some of our talented local artists.



YOUTH MONTH

October is Youth Month at TFCU! Follow us on Facebook @TongassFCU for all the details about our plans for activities, drawings, and branch parties during October!



DID YOU KNOW?

With the Tongass and Tongass Gold checking accounts, you receive access to discounts from retailers across the nation? Download the BaZing app on Android or IOS today and check out the options! Get a free prescription discount inside the app too!

MEMBER APPRECIATION DAYS

In August we celebrated our Members from Metlakatla to Kake! We served up hot dogs, chips, water, and desserts and held drawings. It was great to see everyone in person at our local Member Appreciation Days!



TFCU's Business Development & Resource Center

www.TongassFCU.com