



Tongass
Federal Credit Union

Not-for-profit

Owned by our Members
since 1963

**Your
Community.
Your
Credit
Union.**

2000 Tongass Avenue
Ketchikan AK 99901

Contact Center
(907) 225-9063

Monday-Friday 8:30am - 5:30pm

Saturday 8:30am - 2:30pm

FINISHING STRONG

As we wrap up 2021 we are excited about the opportunities ahead of us and grateful for a strong finish to the year!

In September, TFCU won second place in the Right on the Money (ROTM) contest for our community microsites work! The contest, - co-sponsored by CRMNext, CU Sol, and America's Credit Union Museum, seeks to recognize credit unions whose "fantastic displays of ingenuity and innovation are transforming the communities they serve."

TFCU received \$5,000 and a trophy, to display, for our work in serving our regional microsite communities!

As a mission-driven Credit Union, helping people and small businesses improve their financial lives is a core part of who we are. We are pleased to be bringing financial services to under-served areas in Southeast Alaska. Providing services that help people and small businesses improve their financial lives is all about who we are!



WELCOME TO HAINES

TFCU is pleased to announce that we will be opening a branch in Haines in January 2022! Currently there is a single bank in Haines and no credit union, so we are so excited to bring the first Member-Owned Community Credit Union and to expand the financial services available to the community.

We are certain that the TFCU member-first lower rates and fees will be welcomed in this beautiful community. TFCU was awarded a \$50,000 grant from the NCUA Community Development Revolving Loan Fund to provide assistance with start-up costs for the new branch.



SAVE THE DATE! ANNUAL MEETING

Our Annual Meeting is scheduled for Saturday, February 26, 2022 at 12:00 pm. It will be a hybrid in-person (at Ted Ferry Civic Center in Ketchikan) and Zoom meeting. Doors will open at 11:00 am with lunch served at 11:30 am, followed by a short business meeting at 12:00. As the date approaches, we will be monitoring COVID issues and have a mitigation plan in place. Visit our website www.tongassfcu.com or follow us on Facebook @TongassFCU for updates and more details!

**QUICK
LINKS**

EMAIL | info@tongassfcu.com

MEMBER SERVICE | (800) 960-8328

LOAN DEPARTMENT | (907) 228-6759

LOST/STOLEN DEBIT/ATM | (907) 228-6762

**2021 BOARD OF DIRECTORS
(ELECTED)**

Justin Breese, Chair
Mark Tollfeldt, Vice Chair
Scott Edwards, Treasurer
Mike Cruise, Secretary
Rob Steward, Jennifer Etten, Nathan Fawcett

**SUPERVISORY COMMITTEE
(APPOINTED)**

Jason Custer, Chair; Georgianna Zimmerle, Vice-Chair; Aaron Ostby, Secretary; Teri Feibel

LEADERSHIP TEAM

Helen Mickel, President/CEO
Sara Karr, VP of Operations
PJ Radcliff, Finance
Lucette O'Hagan-Lovell, VP of Commercial lending
Luree LeBrock, AVP of Mortgage Lending
Gracia O'Connell AVP of Consumer Lending
Jason Button, AVP of Business Lending

CLOSURES THIS QUARTER

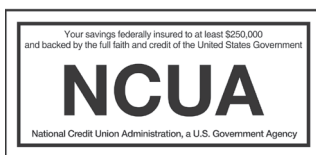
Saturday, January 1st
New Year's Day

Monday, January 17th
Martin Luther King Jr. Day

Monday, February 21st
Presidents Day



TFCU's Business Development & Resource Center



**COMMUNITY DEVELOPMENT
AT THE COMMONS AT TFCU**

We had an incredible year at The Commons at TFCU, our business development and resource center for the community and our members. We are excited to report the impressive results for our efforts in 2021!



**YOUTH
FINANCIAL
EDUCATION**

TFCU provided 33 youth financial education sessions across our service area in 2021! The sessions included classroom visits, Zoom meetings, and one virtual reality fair. Through these events, we were able to work with 593 students!



DID YOU KNOW? GET A FRESH START!

TFCU has a suite of Fresh Start products to help you improve your credit score or get started on your savings goals!

Need to build credit? Ask us about the Credit Builder Loan and our share-secured VISA card. We can also guide you through a credit report clean up plan. Ask your local loan officer or email loans@tongassfcu.com for more information.

Ready to start saving? Ask about our Savings Builder Certificate. What is a Certificate? A certificate is a type of savings that locks your funds away for a specific period of time until a maturity date and in return, you'll get a higher interest rate. With our Savings Builder Certificate, you'll get the same rate as a one-year certificate but as a one-month certificate that auto-renews! You can make deposits anytime and the minimum to open is only \$50.

Want to know more? Email info@tongassfcu.com for details.

www.TongassFCU.com