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Tongass Federal Credit Union

Not-for-profit

Owned by our Members since 1963

Serving Alaska's Coastal Communities

2000 Tongass Avenue
Ketchikan AK 99901

Contact Center
(907) 225-9063
Monday-Friday 8:30am - 5:30pm
Saturday 8:30am - 2:30pm

MISSION FOCUSED IN 2022 & BEYOND!

TFCU has always been a mission-focused organization. Started by teachers in 1963 because they were not able to get loans from local banks due to their 'seasonal' income, we were created to provide essential financial services to people who were without access to them.

As TFCU has grown over the years, our mission has expanded throughout southeast Alaska - in communities that have asked TFCU to provide essential financial services where there are none, and in communities that have no credit union services.

Today our mission remains the same: to provide innovative and valuable financial services and education; to enhance the lives of our member-owners; and to serve the diverse and changing needs of our coastal communities. This translates to helping people achieve home ownership, start small businesses, build their credit, purchase a car and so much more!

As we look forward into 2022 and beyond, we remain committed to our mission through our membership expansion plan focused on providing services where no credit union has gone before!

ANNOUNCING TWO STAFF PROMOTIONS!

Congratulations go to our new Vice President of Operations, Gracia O'Connell. Gracia has been with TFCU for nearly two years as the AVP of Consumer Lending. Gracia grew up in Hoonah and moved to Anchorage where she worked for two credit unions during her time there. She has over 20 years of credit union experience and is deeply familiar with beautiful Southeast Alaska and our communities. Gracia has a heart for credit union services and has been instrumental in growing and improving our credit building outreach through our credit builder loan products.

Congratulations also go to our new Assistant Vice President of Community Development & Outreach, Katherine Tatsuda! Katherine is a lifelong Southeast Alaska resident. She comes to us with many years of experience as a grocery executive and business expert. Her years at Tatsuda's IGA in Ketchikan brings unique and valuable experience to her position at TFCU. Katherine is doing a lot of important mission-focused work at TFCU through her Business Power Hour webinars and workshops, financial reality fairs and education in schools, and so much more!

QUICK LINKS

EMAIL | info@tongassfcu.com

MEMBER SERVICE | (800) 960-8328

LOAN DEPARTMENT | (907) 228-6759

LOST/STOLEN DEBIT/ATM | (907) 228-6762

2022 BOARD OF DIRECTORS (ELECTED)

Justin Breese, Chair
Mark Tollfeldt, Vice Chair
Scott Edwards, Treasurer
Mike Cruise, Secretary
Rob Steward, Jennifer Etten, Gavin Hudson

SUPERVISORY COMMITTEE (APPOINTED)

Jason Custer, Chair; Georgianna Zimmerle, Vice-Chair; Teri Feibel

LEADERSHIP TEAM

Helen Mickel, President/CEO
Gracia O'Connell, VP of Operations
PJ Radcliff, Controller
Lucette O'Hagan-Lovell, VP of Commercial lending
Luree LeBrock, AVP of Mortgage Lending
Jason Button, AVP of Business Lending
Katherine Tatsuda, AVP of Community Development & Outreach

CLOSURES THIS QUARTER

Monday, May 31st: Memorial Day
Monday, June 20th: Juneteenth Observed
Monday, July 4th: Independence Day

THE COMMONS AT TFCU

TFCU's Business Development & Resource Center

EQUAL HOUSING LENDER

Your savings federally insured to at least $250,000 and backed by the full faith and credit of the United States Government
NCUA
National Credit Union Administration, a U.S. Government Agency

2022 ANNUAL MEETING

TFCU held its annual meeting on Saturday, February 26th at the Ted Ferry Civic Center. Members were able to join us in person and online via Zoom. There were 42 members present with 38 in person and 4 connecting over Zoom.

Two board terms were expiring, one for board member Nathan Fawcett of Metlakatla and the other for board member Rob Steward of Klawock. Nathan chose to step down and not run for reelection. Rob agreed to run for another term. The TFCU board of directors nominating committee, nominated Rob Steward and Metlakatla member Gavin Hudson to serve three-year terms on the board. Both were elected unanimously at the meeting. Nathan Fawcett was thanked for his service as was outgoing supervisory committee member Aaron Ostby.

TFCU management appreciates and values the time provided by our dedicated volunteers on our Board of Directors and Supervisory Committee. We are grateful for their commitment to TFCU and our mission. Annual meeting packets are available upon request. Please email info@tongassfcu.com to request a PDF packet by email.

WE'RE OPEN!

TFCU Haines is now open! We are excited to be providing valuable credit union services in Haines at 138 S. Second Ave, also known as the Wild Strawberry building.

We are pleased to announce Tamarus Jobbins is our Haines Branch Manager! She is a long time Haines resident with years of financial institution experience. We are happy to welcome her and team members Ronnie and Jasmine to TFCU!

www.TongassFCU.com