October 2023

1963 60 YEARS 2023 Tongass Federal Credit Union

Vol. 04 Issue 03

MEMBER APPRECIATION DAY

Our annual Member Appreciation Day celebrations were a success once again! We celebrated at all locations in late August and were so excited to share time and food with our Members and community. We gave away prizes including an iPad, an inflatable paddleboard, and $100 gift cards in every location. Follow us on Facebook (@TongassFCU) for information about more future events and thank you to everyone who came out to join us!

YAKUTAT IS OPEN

We are excited to share that on September 29th we opened a new location – a community microsite in Yakutat!

So, what's a community microsite? We believe that access to financial services is crucial for a successful community. To meet this need in our Southeast communities, no matter their size or location, we created Community Microsites. Tongass FCU collaborates with a local sponsor and the local community to build microsites. These communities invest in our not-for-profit financial cooperative by opening accounts and taking out loans. Tongass FCU invests back into these communities with local lobby hours, local financial services, local jobs, and financial education for members and schools.

Tongass FCU now has 13 locations throughout Southeast!

DID YOU KNOW? TONGASS CONTACT CENTER

Our Tongass FCU Contact Center is an amazing member resource for account help and answers to all your questions. **Staffed by local Southeast Alaskans,** they are here to help you 6 days/week by calling (907) 225-9063 or (800) 960-8328!

THE ALPS AWARD

CONGRATULATIONS to Madison Whitethorn, one of the winners of our ALPS (Achieving Lasting Potential) Awards! Madison is from Petersburg and studying for her BS in Nursing at Boise State University! Way to go, Madison!

The ALPS Awards provides adult students In Sitka and Petersburg, with financial assistance to attend a trade school, college, or certified training program that will help them further their careers and improve their financial well-being. We take applications year-round for the ALPS award. Learn more at tongassfcu.com/alps-award.

WELCOME BACK!

Becca Geary has returned to Tongass FCU in her new role as our Northern Regional Manager. Becca was a part of our team from 2018 to 2020, starting as an MSR I and working her way up to branch manager. She said when she moved to Haines recently, she was so excited that there was a local Tongass branch and perhaps an option to return to the team – she says it felt like coming home! She's so excited for her new role to spend time and learn about our local communities and work with the team and members to make Tongass even better! Welcome back Becca!

CLOSURES THIS QUARTER

October 9, Indigenous Peoples Day (Sitka Only Open)
October 18, Alaska Day (Sitka Only Closed)
November 10, Veterans' Day Observed
November 23, Thanksgiving Day
December 25, Christmas Day
January 1, 2024, New Year's Day

A NEW ROLE FOR A FAMILIAR FACE

After 15 years with Tongass, we consider Denise Hudson a 'lifer' – the credit union is where she says she grew up and where she plans on growing old. She started as a part-time MSR in Metlakatla; worked hard and grew into various other positions; and now we are happy to announce her promotion to AVP of Consumer Lending.

She is incredibly passionate about making our members' lives better and improving their finances. "Succeeding in my new role is important to me. I want to do well for my credit union, our members, and I also want to show my fellow community members in Metlakatla that anything is possible."

DIGITAL WALLET

Now you can use your Tongass FCU debit card with Apple Pay, Google Pay and Samsung Pay. Get started through the pay app on your phone. *Your contact information must be up to date and you must accept the Terms and Conditions to complete setup.*

#SoutheastStrong

2023 BOARD OF DIRECTORS (ELECTED)
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